

REAL WORLD TEST RESULTS

GENERAL INFORMATION

Plan Report ID Number: [For ONC-Authorized Certification Body use only]	rwt_result_2024
Developer Name	Metasolutions Inc
Product Name(s)	ZoomMD
Version Number(s)	4.1
Certified Health IT Product List (CHPL)	15.04.04.1979.Zoom.41.01.1.221230
Product Number(s)	
Developer Real World Testing Plan Page	https://www.zoommd.com/company-
URL	<u>certifications-awards/</u>
Developer Real World Testing Results Report Page URL [if different from above]	

[OPTIONAL] CHANGES TO ORIGINAL PLAN

Summary of Change [Summarize each element that changed between the plan and actual execution of Real World Testing]	Reason [Describe the reason this change occurred]	Impact [Describe what impact this change had on the execution of your Real World Testing activities]

[OPTIONAL] WITHDRAWN PRODUCTS

If a developer withdrew any products within the past year that were previously included in their Real World Testing plan, please provide the following information.

Product Name(s):	
Version Number(s):	
CHPL Product Number(s):	
Date(s) Withdrawn:	



IN NOVATIVE PRACTICES OLUTIONS	
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	
SUMMARY OF TESTING METHODS AND KEY FINDINGS	
This is an opportunity for us to closely monitor the way our clients are using our application	

STANDARDS UPDATES (INCLUDING STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) AND UNITED STATES CORE DATA FOR INTEROPERABILITY (USCDI))

We observed that providers are using all the features in our application very easily.

Indicate as to whether optional sthe certification of your health I	standards, via SVAP and/or USCDI, are leveraged as part of T product(s).
Yes, I have products certificomplete the table below.)	ed with voluntary SVAP or USCDI standards. (If yes, please
No, none of my products in	nclude these voluntary standards.
Standard (and version)	
Updated certification criteria and associated product	
CHPL Product Number	
Conformance measure	

Care Setting(s)

List of each care setting that was tested.



Ambulatory care setting

Metrics and Outcomes

Measurement / Metric	Associated Criterion(a)	Relied Upon software (if applicable)	Outcomes	Challenges Encountered (if applicable)
Measure 1: Clinician logs into ZoomMD and receives a C-CDA from a referring provider via Direct Protocol with no Tech Support and no errors. C-CDA has demographic information adjusted so PHI is not visible. Successful receipt of C-CDA is achieved and observed.	170.315(b)(1) (Receive).	Messaging	None of our clinics are receiving incoming CCDAs During our internal testing, clinician received CCDA from another setting of practice Clinician able to log in and view the received CCDA from a referring provider in direct messages inbox. This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR Denominator: Total number of incoming CCDA received with no error = 1 Numerator: Total number of incoming CCDA from Denominator = 1 Receive: The total percentage of successful incoming CCDA = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities.	



Magazina 2. The C ODA is collisted.	This will mare to		None of our clinics are restricted in section	
Measure 2: The C-CDA is validated,	This will meet §		None of our clinics are receiving incoming	
and Clinical Information Reconciliation	170.315(b)(2).		CCDAs to do reconciliation and incorporate a	
is performed.			patient's medication, allergies and problem	
			list.	
			During our internal testing clinician resolved	
			During our internal testing, clinician received	
			CCDA from another setting of practice to	
			reconcile and incorporate clinical data.	
			Clinician able to augreeafully reconcile	
			Clinician able to successfully reconcile	
			problems, drug allergies and medications after	
			EHR validating the CCDA with 0.00% errors.	
			Denominator, Total number of incoming CCDA	
			Denominator: Total number of incoming CCDA	
			received with no error = 1	
			Numerator, Total number of received CCDA	
			Numerator: Total number of received CCDA	
			from Denominator to do successful	
			reconciliation and incorporation = 1	
			December 2 and large 12 To 1 to 1	
			Reconciliation and Incorporation: The total	
			percentage of successful reconciliation and	
			incorporation of health data from CCDA =	
			100%	
			F	
			Error rate = 0.00%	
			During this process, we did not discover any	
			errors or criteria non-conformities.	
Measure 3: The ability to review and	This will meet §	NewCropRx	Clinicians processed renewal requests which	
approve a prescription refill requests	170.315(b)(3).		we received through our 3rd party software	
approve a prescription refill requests and to create and transmit a new e-	170.315(b)(3).		we received through our 3rd party software NewCrop and prescribed new medications	
	170.315(b)(3).			
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically.	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent =	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx:	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent =	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00%	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100%	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals:	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100%	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00%	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00% During this process, we did not discover any	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00%	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00% During this process, we did not discover any	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00% During this process, we did not discover any	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00% During this process, we did not discover any	
and to create and transmit a new e-	170.315(b)(3).		NewCrop and prescribed new medications electronically. New eRx: Denominator: Total number of new eRx sent = 5207 Numerator: Total number of new eRx sent with no error = 5207 The total percentage of successful new eRx sent: 100% Error rate: 0.00% Renewals: Denominator: Total number of refills processed = 228 Numerator: Total number of refills processed with no error = 228 The total percentage of successful refills processed: 100% Error rate: 0.00% During this process, we did not discover any	



Measure 4: Documentation of	This will meet §	None of our clinics are generating CQM reports
Medications (CQM68) is done without	170.315(c)(1)	
assistance.		During our internal testing, clinician able to
		record and export CQM data in QRDA 1 format
		Clinician able to successfully generated the
		CQM68 report and the numerator count is
		incremented after prescribing a new
		medication to the patient
		Denominator: Total number of attempts to
		generate QRDA 1 = 1
		Numerator: Total number of successful
		attempts to generate QRDA 1 = 1
		Success rate = 100%
		Error rate = 0.00%
		During this process, we did not discover any
		errors or criteria non-conformities.
Manager F. The ability C.7. ACC.	This	News of any elliptor and the ODDA 4.51
Measure 5: The ability of ZoomMD to	This will meet §	None of our clinics are importing QRDA 1 files
use the imported and de-duplicated	170.315(c)(2)	to the system.
CQM data to calculate the aggregate		
reports for eCQM68 will be		During our internal testing, clinician able to
demonstrated.		import QRDA 1 files and calculate unique
		patients created after importing.
		Clinician unlanded the CDDA 1 file of an
		Clinician uploaded the QRDA 1 file of an
		existing patient and observed that no
		duplicate patient/data was created after
		successful completion of data import.
		Denominator, Total number of ODDA 1 nations
		Denominator: Total number of QRDA 1 patient files imported into EHR = 1
		Numerator: Total number of unique patients
		from Denominator who are considered for
		calculating = 1
		Total % of successful patients QRDA 1 files
		imported and calculated = 100%
		Error rate = 0.00%
		ETIOI Tate = 0.00%
		During this process, we did not discover any
		errors or criteria non-conformities.
		errors of criteria flori-conformities.



for ORDA-III files. Streamed on a COM Bashboard. The clinician was able to view the IPP. denominator, numerator, reporting rate and performance rate in the summery low. Denominator: Intel number of attempts to generate COM report for ORDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for ORDA-III file = 1 Total % of successful patients QRDA-III file = 1 Surescripts Clinical Direct Messaging During this process, we did not discover any generate complete the summer of successful attempts to generate complete the summer of successful attempts to generate COM report for ORDA-III file = 1 Total % of successful patients QRDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for ORDA-III file = 1 Surescripts Clinical Direct Messaging During this process, we did not discover any generate complete the successful successful and the successful successful and the successful or successful or successful return of successful complete the successful return of successful return of complete the successful return of complete the successful return of success	Measure 6: The results of the	This will satisfy the		None of our clinics are generating CQM reports	
During our internal testing, clinician able to generate COM report. Clinician was able to select "Report, Measurement Period and Duration" to generate the COM 64 report without the need of our assistance. The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the summary view. Denominator: Total number of attempts to generate COM report for ORDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for ORDA-III file = 1 Total "8 of successful patients ORDA-III file = 1 Total "8 of successful integration of our 3rd party relied upon software HISP successful successful integration of our 3rd party relied upon software HISP successful patients of our 3rd party relied upon software HISP successful patients of our 3rd party relied upon software HISP successful patients of patients of the output of the Messaging out our tent patients. During this process, we did not discover any					
generate QRDA-III file for one CQM report. Clinician was able to select "Report, Measurement Period and Duration" to generate the CQM 68 report without the need of our assistance. The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the surface and performance rate in the performance rate and performance rate in the surface and performance rate in the performance and performance rate in the performance rate in the performance rate in the performance and performance rate in the performance rate in the surface and performance rate in the surface and performance rate in the performance rate in the performance rate in the performance rate in the performance	presented on a CQM Dashboard.	criteria.			
Clinician was able to select "Report, Measurement Period and Duration" to generate the COM 68 report without the need of our assistance. The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the summary view Denominator: Total number of attempts to generate COM report for ORDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for ORDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of					
Measurement Period and Duration* to generate the COM & provided the period of our assistance. The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the summary view Denominator: Total number of attempts to generate COM report for QRDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Cirror rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful (Send). Surescripts Clinical Direct None of our clinics are sending CCDAs (Send). Wessaging Wessaging CCDA is achieved and observed. Clinician was able to successful ysend the CCDA using the direct messaging functionality back to the provider who referred the paliant. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent ry relied upon software HISP Surescripts Clinical interoperability (Direct Messaging) with our FIRP. During this process, we did not discover any				generate QRDA-TIT file for one CQW report.	
generate the CCM 68 report without the need of our assistance. The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the summary view Denominator: Total number of attempts to generate CCM report for QRDA-III file = 1 Numerator: Total number of successful attempts to generate CCM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Messaging Messaging Messaging More four clinics are sending CCDAs beard of the content of the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator: Total number of CCDAs sent with no error = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful retegration of our 3rd perty relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our HER. During this process, we did not discover an				Clinician was able to select "Report,	
The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the summary view Denominator: Total number of attempts to generate CQM report for QRDA-III file = 1 Numerator: Total number of successful attempts to generate CQM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 1 Total % of successful patients QRDA-III file = 1 1 Total % of successful patients QRDA-III file = 1 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful 170.315(b)(1) Sonding of CCDA is achieved and observed. Measure 7: Updated C-CDA is sent to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider volerered the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful CCDAs sent rom denominator = 1 Send: The total percentage of successful retegration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EIR. During this process, we did not discover any					
The clinician was able to view the IPP, denominator, numerator, reporting rate and performance rate in the summary view Denominator: Total number of attempts to generate COM report for ORDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for ORDA-III file = 1 Total % of successful patients ORDA-III file = 1 Total % of successful patients ORDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. None of our clinics are sending CCDAs back to referring partner. Successful sending of CCDA is achieved and observed. Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent - 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperatality (Direct Messaging) with our EHR. During this process, we did not discover any					
denominator, reporting rate and performance rate in the summary view benominator: Total number of attempts to generate CQM report for QRDA-III file = 1 Numerator: Total number of successful attempts to generate CQM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Messaging Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent with no error = 1 Send: The total percentage of successful cCDAs sent with no error = 1 Send: The total percentage of successful CCDAs sent + 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our provider who referred the patient. Denominator = 1 Send: The total percentage of successful cCDAs sent with no error = 1 Surescripts Clinical Interoperability (Direct Messaging) with our provider who referred the patient. Denominator is the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our provider who referred the patient. Denominator is the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our provider who referred the patient.				of our assistance.	
denominator, numerator, reporting rate and performance rate in the summary view Denominator: Total number of attempts to generate CQM report for QRDA-III file = 1 Numerator: Total number of successful attempts to generate CQM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Messaging Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct essaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent - 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				The clinician was able to view the IPP.	
Denominator: Total number of attempts to generate CQM report for QRDA-III file = 1 Numerator: Total number of successful attempts to generate CQM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful (Send). Messaging Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interporability (Direct Messaging) under FiR. During this process, we did not discover any					
generate COM report for ORDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Neasure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Surescripts Clinical Direct Messaging (Send). Surescripts Clinical Direct Messaging During our internal testing, clinical able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) that our EHR. During this process, we did not discover any				performance rate in the summary view	
generate COM report for ORDA-III file = 1 Numerator: Total number of successful attempts to generate COM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Neasure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Surescripts Clinical Direct Messaging (Send). Surescripts Clinical Direct Messaging During our internal testing, clinical able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) that our EHR. During this process, we did not discover any					
Numerator: Total number of successful attempts to generate CQM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful (Send). This will meet \$ 170.315(b)(1) (Send). Surescripts Clinical Direct None of our clinics are sending CCDAs During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				•	
attempts to generate CQM report for QRDA-III file = 1 Total % of successful patients QRDA-III file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% Error rate = 0.00% Error rate = 0.00% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. None of our clinics are sending CCDAs dessaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				generate com report for QRDA-III file = 1	
file = 1 Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Surescripts Clinical Direct Messaging Surescripts Clinical Direct None of our clinics are sending CCDAs beauting of CCDA is achieved and observed. Surescripts Clinical Direct None of our clinics are sending CCDAs our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Internal testing, clinical nether testing of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Internal testing, clinical nether				Numerator: Total number of successful	
Total % of successful patients QRDA-III file = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Messaging Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interporability (Direct Messaging) with our EHR. During this process, we did not discover any					
Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Messaging This will meet \$ 170.315(b)(1) (Send). Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				file = 1	
Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. Messaging This will meet \$ 170.315(b)(1) (Send). Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				Total % of successful patients ORDA-III file –	
During this process, we did not discover any errors or criteria non-conformities. Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. This will meet \$ 170.315(b)(1) (Send). Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Suresscripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				· ·	
Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. This will meet § 170.315(b)(1) (Send). Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successfull CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. This will meet § 170.315(b)(1) (Send). Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successfull CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
Measure 7: Updated C-CDA is sent back to referring partner. Successful sending of CCDA is achieved and observed. This will meet § 170.315(b)(1) (Send). Surescripts Clinical Direct Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
back to referring partner. Successful sending of CCDA is achieved and observed. Messaging During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
Sending of CCDA is achieved and observed. During our internal testing, clinician able to send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any	•			None of our clinics are sending CCDAs	
observed. send CCDA to another setting of practice Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any	3 .	1	Iviessagirig	During our internal testing clinician able to	
Clinician was able to successfully send the CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any	_	(Scriu).			
CCDA using the direct messaging functionality back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				J	
back to the provider who referred the patient. Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
Denominator: Total number of CCDAs sent with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
with no error = 1 Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				back to the provider who referred the patient.	
Numerator: Total number of CCDAs sent from denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				Denominator: Total number of CCDAs sent	
denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				with no error = 1	
denominator = 1 Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
Send: The total percentage of successful CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
CCDAs sent = 100% Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any					
Error rate = 0.0% This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				Send: The total percentage of successful	
This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				CCDAs sent = 100%	
This shows the successful integration of our 3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				Error rate 0.09/	
3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				ETIOFIALE = 0.0%	
3rd party relied upon software HISP Surescripts Clinical Interoperability (Direct Messaging) with our EHR. During this process, we did not discover any				This shows the successful integration of our	
Messaging) with our EHR. During this process, we did not discover any				3rd party relied upon software HISP	
During this process, we did not discover any					
				Messaging) with our EHR.	
				During this process, we did not discover any	



	This will meet § 170.315 (e)(1)	Surescripts Clinical Direct Messaging	Patients able to log in to the patient portal successfully using the credentials provided by	
Transmit functions is performed. This	170.313 (e)(1)	wessaging	the clinicians.	
will demonstrate the portal as a key				
tool for the clinician to share the			View: Patients able to view the CCDA data in	
patient's most current health			human readable format without any	
information with the patient.			assistance.	
			Denominator: Total number of patients who logged into their patient portal to view their	
			health data = 113	
			Numerator: Total number of patients who	
			viewed their health data successfully = 113	
			View Health Data: Total Percentage = 100%	
			Error rate: 0.0%	
			Download: Patients able to download the	
			CCDA without any assistance.	
			Denominator: Total number of patients who	
			tried to download their health data = 7	
			Numerator: Total number of patients who	
			download their health data successfully = 7	
			Download Health Data: Total Percentage =	
			100%	
			Error rate: 0.0%	
			Transmit: None of our patients are	
			transmitting their health data to other setting	
			of care or clinician using direct messaging or	
			email.	
			During our internal testing, patient able to transmit CCDA to another setting of practice.	
			Denominator: Total number of patients who tried to transmit their health data = 1	
			Numerator: Total number of patients who	
			download their health data successfully = 1	
			Transmit Health Data: Total Percentage =	
			100% Error rate: 0.0%	
			Littor rate. 0.076	
			This shows the successful integration of our	
			3rd party relied upon software HISP	
			Surescripts Clinical Interoperability (Direct	
			Messaging) with our patient portal.	
			During this process, we did not discover any	
			errors or criteria non-conformities.	
	T			
	This will meet § 170.315 (g)(7,9,10)		We inquired our customers and found that	
will have the ability to access (by authentication) either partial or full	170.315 (g)(7,9,10)		none of patients are using the API for patient access.	
encounter summaries by way of an				
API call from a 3rd-party application			During our internal testing we did not discover	
running on a patient-owned device to			any errors or criteria non-conformities.	
the API of the EHR.				
			Number of test patients: 1	
			Number of test scenarios: 11	
			Success rate: 100% Error rate: 0.0%	
			E1101 1dtc. 0.070	



Measure 10: A selected practice staff	This will meet §	None of our clinics are generating data export	
member is observed successfully	170.315 (b)(10). Data	files on demand	
exporting bulk patient data files on	export in real-time		
demand.	(on demand)	During our internal testing, clinician able to	
demand.	(on demand)		
		generate data export files on demand for bulk	
		patients	
		Clinician able to select the patients export	
		criteria i.e. patients having encounters in the	
		measurement year 2024 and exported their	
		· · · · · · · · · · · · · · · · · · ·	
		summaries without any assistance	
		Denominator: Total number of attempts to	
		generate data export files on demand = 1	
		Numerator: Total number of successful	
		attempts to generate data export files on	
		demand = 1	
		Success rate = 100%	
		Error rate = 0.00%	
		E1101 Tate = 0.00%	
		Clinician viewed the generated summaries in	
		the user dashboard.	
		During this process, we did not discover any	
		errors or criteria non-conformities.	
Measure 11: a selected practice staff	This will meet §	None of our clinics are configuring/scheduling	
member is successfully exporting a file	e 170 315 (b)(10) Data	with the future date and time to generate data	
at a single delayed time - with a	export in the future	export files	
specific start and end date in the	jonport in this ratars	oxport mos	
future.		During our internal testing, clinician able to	
luture.		During our internal testing, clinician able to	
		configure & generate data export files	
		Clinician was able schedule data export to	
		start after 5 minutes for the patients having	
		encounters in the measurement year 2024.	
		Denominator: Total number of attempts to	
		generate data export files after configuring	
		with future date and time = 1	
		Numerator: Total number of successful	
		attempts to generate data export files after	
		configuring with future date and time = 1	
		Success rate = 100%	
		Error rate = 0.00%	
		Clinician viewed the generated summaries in	
		Clinician viewed the generated summaries in the user dashboard	
		Clinician viewed the generated summaries in the user dashboard	
		the user dashboard	
		the user dashboard During this process, we did not discover any	
		the user dashboard	
		the user dashboard During this process, we did not discover any	
		the user dashboard During this process, we did not discover any	
		the user dashboard During this process, we did not discover any	



Measure 12: A selected practice staff	This will meet §	 None of our clinics are configuring/scheduling	
member sets an export for a delayed	170.315 (b)(10). Sets	to generate data export files after business	
future time during hours after the	up a specific data	hours	
practice is closed and is able to run	export to run after the		
successfully. This scheduled event will	· ·	During our internal testing, clinician able to	
repeat as scheduled.	ľ	configured export criteria & the system	
·		generated data export files during non-	
		business hours	
		Denominator: Total number of attempts to	
		generate data export files during non-business	
		hours = 1	
		Numerator: Total number of successful	
		attempts to generate data export files during	
		non-business hours = 1	
		Success rate = 100%	
		Error rate = 0.00%	
		Clinician was able to schedule the data export	
		to start after the business hours i.e. after	
		8:00 PM Pacific for the patients having	
		encounters in the measurement year 2024.	
		Clinician viewed the generated summaries in	
		the user dashboard.	
		During this process, we did not discover any	
		errors or criteria non-conformities	
Measure 13: The practice staff will	This will satisfy the	Clinician able to successfully create	
demonstrate the ability to create	§170.315 (f)(1) Send	immunization records and transmitted to	
immunization messages that can be	immunization data	CAIR.	
transmitted to the Immunization			
Registry and properly respond to the		CAIR: California Immunization Registry	
Immunization Registries return		During this process, we did not discover any	
messages.		errors or criteria non-conformities.	
		Denominator: Total number of vaccines	
		information transmitted to CAIR = 927	
		information transmitted to OATK = 727	
		Numerator: Total number of vaccines	
		information transmitted successfully = 927	
		,	
		Vaccines transmitted success rate = 100%	
		Error rate = 0.0%	
		During this process, we did not discover	
		During this process, we did not discover any errors or criteria non-conformities	
		errors or criteria non-comornities	



Measure 14: The practice staff will query Immunization Registry to demonstrate the ability to support receipt of immunization messages from an on boarded Immunization Registry and properly receives the patient's Immunization history and forecasted dates.	This will satisfy the §170.315 (f)(1) Receive history & forecast information	Clinician able to get the history & forecast immunization information from CAIR for the patients without any assistance. Denominator: Total number of successful requests executed to get vaccines history and forecast = 474 Numerator: Total number of successful responses that we received for vaccines history and forecast = 474 History & forecast success rate = 100% Error rate = 0.00% During this process, we did not discover any errors or criteria non-conformities.	
Measure 15: The practice staff demonstrates the ability to create and report Syndromic Surveillance messages that can be transmitted to a public health system (compliant to the Urgent Care setting).	criteria.	None of our clinics are compliant to the Urgent Care Setting. During our internal testing clinician able to generate syndromic surveillance messages for a patient for the Urgent Care setting type. Number of test patients: 1 Number of syndromic surveillance messages generated: 2 Success rate: 100% Error rate: 0.00% We did not discover any errors or criteria nonconformities.	
Measure 16: The practice staff can create and maintain a table of trigger codes to determine which encounters should initiate and initial case report being sent to a public health agency.	This will satisfy the §170.315 (f)(5) criteria.	None of our clinics are sending case reports electronically to any public health registry. During our internal testing, clinician able to generate "Public Health Case Report" for a patient who has matched trigger code added in problems. Number of test patients: 1 Number of test scenarios: 2 Success rate: 100% Error rate: 0.00% We did not discover any errors or criteria nonconformities.	



Measure 17: The practice staff will be	This will satisfy the	We inquired our customers and found that	
able to produce Healthcare Surveys	§170.315 (f)(7)	none of them are reporting on NAMCS health	
compliant to the NHCS IG Release 1.2.	criteria.	care surveys to local or state registries.	
ZoomMD will produce Ambulatory			
surveys.		During our internal testing, clinician able to	
		generate "Healthcare survey" report for a	
		patient.	
		Number of test patients: 1	
		Number of test scenarios: 1	
		Success rate: 100%	
		Error rate: 0.00%	
		We did not discover any errors or criteria non-	
		conformities.	

KEY MILESTONES

Include a list of key milestones that were met during the Real World Testing process. Include details on how and when the developer implemented measures and collected data. Key milestones should be relevant and directly related to outcomes discussed. For each key milestone, describe when Real World Testing began in specific care settings and the date/timeframe during which data was collected.

Key Milestone	Care Setting	Date/Timeframe
Prepare the ZoomMD application for use in collecting data to support the RWT plan.	Facilities: • Ambulatory Specialties: • Surgery • Pediatrics	October 2024
Identify the users and practices that will participate in the test plan	Facilities:	January 2024
Confirm that the Real World Test Plan participants are able to log into their accounts and are ready to start the RWT plan documentation	Facilities:	December 2024



Conduct the Real World Testing with the participants to obtain feedback on their progress and/or if there are any issues to address.	Facilities:	Yearly
End the Real World Test to coincide with the end of the Year.	Facilities:	December 2024
Real World Test analysis and generation of the report	Facilities: • Ambulatory Specialties: • Surgery • Pediatrics	January 2025
Submit the Real World Test Report to ACB before established deadline	Facilities:	March 2025